



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 11th January 2019

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/12/26.

You requested the following information, please also see our response below:

In the last 12 months how many clinician requested transports have resulted in a delay of over 3 hours. Please provide totals by month.

Please see table below:

Month	Incidents with Response > 3hrs
Dec-17	827
Jan-18	640
Feb-18	760
Mar-18	701
Apr-18	483
May-18	583
Jun-18	605
Jul-18	557
Aug-18	486
Sep-18	530
Oct-18	565
Nov-18	522

Please note some incidents may start at a lower priority. However, due to the length of response delay, these may be upgraded to a higher priority to ensure a quicker response to the patient. Due to reporting requirements, some of these incidents may be reported against the higher priority and not the original priority given

These response times may include incidents where the patient or patient's family has requested a delay until the morning

The total number of incidents requested by a Health Care professional are published nationally by NHS England and can be seen on the following link (Ref: A58-A61):

<https://www.england.nhs.uk/statistics/statistical-work-areas/ambulance-quality-indicators/>

Health Care Professionals who have assessed the patient can request transport within 1 hours, 2 hours, 3 hours or 4 hours

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Lead via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust